Rates for ITE Personnel apply to:

- Consulting, Programming, and Troubleshooting Services
- Customer Support
- Network and Switch Support Services
- Enterprise LAN Support and Desktop Management Services
- Systems Programming Support
- Application Design and Development Support
- Database Applications Design and Development Support
- Data Warehouse Application Design and Development Support
- Web Hosting and Design Support

All Personnel Rates include fully loaded costs for the staff people involved at their full budget package plus assignment of overhead for system use, LAN and E-mail access, phone, office setup/maintenance, travel & educational costs (unless direct charged), shared management, and enterprise assignment percentage. These amounts are totaled and divided by historical trend of use billed to derive an hourly rate. This process of determining billed totals assumes some costs are not billed for shared meetings, reporting, etc. All costs are thereby covered.

Service	Billable Unit	Debit Code	Current Rate
Manager	Hourly	0150	$141.01
Technical Expert level support: • ITEE • ITA2-3 • CE • NT/2000	Hourly	0160 0166 0171	$126.91
Specialized staff support • EO3 • ITA1	Hourly	0155 0165 0170	$98.67
Senior staff support • ITS4 • ITS5 • E01 • E02	Hourly	0152 0154 0157 0164 0169	$84.59
Staff support • ITS1 • ITS2	Hourly	0151 0153 0156 0163	$68.99

• ITS3		0450	
Intern level support	Hourly	0158 0159 0161 0167 0172	$43.05
Standby consultation	Daily		$49.50
Data Conversion/Data Entry	Hourly	0400 0462	$42.12
Data Control (base level support) • ITSSW1 • ITSSW2 • ITSSW3	Hourly	0440	$34.47
Data Control • ITS1 • ITS2 • ITS3	Hourly	0450	$68.99